



RED BALLOON COBHAM Registration Form

CHILD'S DETAILS

Surname

Forenames

Date of Birth Boy Girl

Nationality.....

Religion

Special Needs?

.....

.....

Allergies/Dietary Requirements?.....

.....

.....

Medical Information?

.....

.....

PARENT(S) DETAILS

Home Address

.....

.....

Postcode

Home Tel.....

Mother's Name.....

Daytime Tel

Mobile.....

Email

Father's Name.....

Daytime Tel

Mobile.....

Email

Please tell us how you heard about Red Balloon?

.....

REGISTRATION DETAILS

Preferred Start Date

.....

FULL DAYS (8AM – 6PM)

Mon Tue Wed Thu Fri

Early Start 7.30 AM

& Late Finish 6.30PM

Available: please see fee schedule for details.

Please note as a recommended guideline we offer minimum weekly attendance of 2 days per week for under 2s

Single day weekly attendance is only offered on either Monday or Friday subject to availability.

I confirm that I have read and agreed to the terms & conditions of Red Balloon Cobham Ltd.

.....

Signed (Parent 1)

.....

Signed (Parent 2)

.....

Dated

Please return this form to:

**Mrs Abby Auty
Red Balloon Cobham
274 Portsmouth Rd
Cobham, KT11 1HU**

TERMS AND CONDITIONS

These terms and conditions describe the relationship between Red Balloon Cobham Ltd and the parent(s) or Guardian(s) of the child named on the Registration Form.

“Red Balloon” is Red Balloon Cobham Ltd, “the child” is the child named on the Registration Form and “you” is the parent(s) or guardian(s) of the child named on the Registration Form.

REGISTRATION

Upon receipt of a fully completed registration form, *Red Balloon* will endeavour to offer a place for the days and sessions requested. In the event that the days or sessions requested cannot be guaranteed at the preferred start date, *Red Balloon* will place *the child* on the waiting list. *Red Balloon* reserves the right not to register a child who, at the absolute discretion of the management team, is considered unsuitable for admission.

ADMISSION POLICY

Matters taken into account when deciding whether a child can be offered a place are the availability of spaces taking into account the staff/child ratios, the age of the child and the registration requirements. Priority will be given to those children who have a sibling in current attendance at the nursery.

REGISTRATION FEE / DEPOSIT

Upon a place being offered *you* will be required to pay a £50 non-refundable registration fee plus a deposit equating to one calendar month's fees. This deposit secures the place and will be held until notice is given and used for payment of the last calendar month's fees. In the absence of any notice the deposit will be retained in lieu of notice. The deposit is non-refundable in the event that *the child* does not take up the place.

FEES

Fees are payable monthly in advance by direct debit only. Fees for additional days or sessions, subject to availability, will be invoiced monthly in arrears. Fees are calculated by multiplying the weekly rate (daily rate x no. of days) by 51 (the number of weeks *Red Balloon* is open) and dividing by 12 to give the monthly fee. Therefore nursery closures have been taken into account and no reduction of fees will be given in the months in which they occur. When your child moves into a different charge band on the event of their birthday, your fees will be calculated according to which half of the month their birthday falls within, ie. if your child's birth date falls on or before the 15th day of the month you will be charged at the lower rate for the whole of that month and if your child's birth date falls after the 15th day of the month you will be charged at the higher rate for the whole of that month. No reduction of fees will be given if *the child* is absent

due to illness or holidays taken whilst *Red Balloon* is open. No reduction of fees will be given for any public bank holidays. If applicable, a sibling discount of 10% will be applied to the second child's fees (this does not apply to extra sessions and the discount only applies whilst the older child remains in attendance at the nursery). If payment of fees becomes overdue *Red Balloon* shall be entitled to recover the consequent administrative and legal costs and charge interest calculated on a daily basis at the rate of 1.5% per month, or such other rate as *Red Balloon* shall consider reasonable. *Red Balloon* reserves the right to refuse admission to *the child* if fees are overdue by more than 30 days. Fees are reviewed annually and any changes to the fees will be published at least one month in advance.

COLLECTION OF CHILDREN

The child will only be handed over to authorised persons, whose details must be received prior to *the child's* first day of attendance. Any changes to authorised persons must immediately be given in writing to *Red Balloon*. Children should be collected promptly. *Red Balloon* must be telephoned if you are going to be late and a charge of £10 for every 15 minutes will be charged.

NOTICE OF TERMINATION

You are required to give one calendar months' written notice to *Red Balloon* either to reduce your child's nursery attendance or to terminate *the child's* place. *Red Balloon* reserves the right, that if any of the terms and conditions are breached, or in the opinion of the management team, it is considered that the attendance of *the child* is harmful to the health, safety or well being of other children within the nursery, or any member of staff employed by *Red Balloon*, notice may be given to *you*, or in some cases a request for *the child* to be removed immediately, in which case, the normal notice requirements will not apply.

WEBCAM

The nursery is fitted with web cameras to enable *you* to see *your child* participating in nursery life. *You* are given a secure password and are asked to sign an agreement to keep the password confidential.

OPTIONAL ACTIVITIES

Optional trips and extra-curricular activities incur an additional cost which is collected by direct debit and parental permission will always be required.

POLICIES AND PROCEDURES

These terms and conditions stand in conjunction with *Red Balloon's* Policies and Procedures, copies of which are available to view at any time.

OPENING HOURS

Red Balloon is open from 07.30 – 18.30, Monday to Friday and cannot admit children out of these hours. *Red Balloon* will be closed for one week at Christmas and on all Public Bank Holidays.

PARKING

The use of the car park is done so entirely at your own risk.

STAFF

If a member of staff employed by *Red Balloon* is employed within six months by *you* for whatsoever reason resulting in the employee leaving *Red Balloon* a recruitment fee of 20% of the employee's salary at the time their employment with *Red Balloon* terminated will be charged.

LOST PROPERTY

Red Balloon does not accept responsibility for lost or damaged property and asks that *the child's* clothing be clearly labelled to help avoid any loss. No money, jewellery or other valuables should be brought to nursery.

CHILD PROTECTION

As a registered day care provider, *Red Balloon* is under obligation to report to Social Services any incident where it is considered that a child may have been harmed or neglected. This may be done without informing the parent or guardian.

PROVISION OF NURSERY FACILITY

Red Balloon will not be held responsible for failure to provide a nursery facility resulting from events beyond its reasonable control.

ADVERSE WEATHER CONDITIONS

Red Balloon will not be held responsible for failure to provide a nursery facility resulting from adverse weather conditions and no refund of fees will be given.